

| WRAP AROUND CARE |

TERMS + CONDITIONS



CANCELLATIONS:

FIRST SPORTS REQUIRE 2 WEEKS WRITTEN NOTICE TO CANCEL OR POSTPONE A REGISTERED PLACE. CANCELLATION OF ANY SESSION WILL BE SUBJECT TO CHARGE FOR THAT SESSION.

≥14 DAYS NOTICE = FULL REFUND
≥7 DAYS NOTICE = 50% REFUND.

INCREASE IN FEES:

FIRST SPORTS RESERVE THE RIGHT TO REVIEW FEES ANNUALLY.

INSURANCE:

FIRST SPORTS HAS EXTENSIVE INSURANCE COVER INCLUDING EMPLOYERS AND PUBLIC LIABILITY.

MEALS/ FOOD + DRINK:

IF YOUR CHILD CONSISTENTLY DOES NOT LIKE, IS ALLERGIC TO, OR HAS AN INTOLERANCE FOR, A SPECIFIC FOOD, PLEASE INFORM THE STAFF WHO WILL RECORD IT, AND WE WILL ENSURE AN ALTERNATIVE IS ALWAYS PREPARED IN ADVANCE. IF THIS IS NOT RECORDED ON THE CHILD INFORMATION SHEET, WE WILL NOT BE ABLE TO PROVIDE AN ALTERNATIVE.

ACCIDENT PROCEDURES:

FIRST SPORTS RESERVE THE RIGHT TO ADMINISTER BASIC FIRST AID TREATMENT WHEN NECESSARY. PARENTS WILL BE INFORMED OF ALL ACCIDENTS AND WE WILL NOTE THESE DOWN IN OUR ACCIDENT REPORT BOOK. FOR ACCIDENTS OF A MORE SERIOUS NATURE INVOLVING HOSPITAL TREATMENT, ALL ATTEMPTS WILL BE MADE TO CONTACT THE PARENTS BUT FAILING THIS THE CLUB REQUIRES CONSENT TO ACT ON BEHALF OF THE PARENTS TO AUTHORISE ANY NECESSARY TREATMENT. PARENTS ARE REQUESTED TO INFORM FIRST SPORTS OF ANY CHANGES TO INFORMATION STORED AT THE CLUB.

SAFEGUARDING CHILDREN:

IN THE CASE OF SUSPECTED ABUSE OF CHILDREN, IT IS OUR DUTY AND LEGAL REQUIREMENT TO REPORT OUR CONCERNS TO SOCIAL SERVICES IMMEDIATELY.

CHILD HEALTH RECORDS:

FIRST SPORTS REQUIRES EMERGENCY CONTACT NAMES AND MEDICAL INFORMATION REGARDING ALLERGIES, DIETARY OR SPECIAL REQUIREMENTS.

MEDICINE CONSENT FORMS:

FIRST SPORTS STAFF WILL ADMINISTER PRESCRIBED MEDICINES AS AND WHEN NECESSARY IF PARENTS COMPLETE MEDICINE CONSENT FORMS.

ILLNESS:

PARENTS ARE REQUESTED NOT TO SEND THEIR CHILD TO OUR CLUBS IF THEY ARE SUFFERING FROM ANY INFECTIOUS DISEASE OR IF THEY ARE NOT FEELING WELL ENOUGH TO ATTEND. FIRST SPORTS HAS A REALISTIC ATTITUDE TO THE NEEDS OF WORKING PARENTS BUT RESERVES THE RIGHT TO CONTACT PARENTS IF THEIR CHILD BECOMES ILL DURING CLUB HOURS. PARENTS ARE REQUESTED TO INFORM THE CLUB IF THEIR CHILD, OR OTHER CHILDREN IN THE CLUB, CONTRACTS ANY (NORMAL CHILDHOOD) AILMENT OR DISEASE. WE MUST BE INFORMED OF ANY ILLNESS WHICH MAY PROVE DANGEROUS TO OTHER CHILDREN. NO DISCOUNTS ARE GIVEN FOR ABSENCE DUE TO SICKNESS UNLESS BY ARRANGEMENT FOR LONG TERM ILLNESS.

SECURITY:

UNDER NO CIRCUMSTANCES WILL A CHILD BE ALLOWED TO LEAVE FIRST SPORTS WRAP AROUND CARE WITH ANYONE UNKNOWN TO THE CLUB STAFF UNLESS PREVIOUSLY ARRANGED BY THE PARENT OR GUARDIAN. IF PARENTS MAKE PRIOR ARRANGEMENTS BY TELEPHONE, THE CLUB WILL REQUIRE THE NAME, ADDRESS AND TELEPHONE NUMBER OF THE NOMINATED PERSON.

EMERGENCY CLOSURE:

IN THE EVENT OF AN EMERGENCY SUCH AS FIRE, OR ADVERSE CONDITIONS SUCH AS A FAILURE OF THE CENTRAL HEATING, OR EMERGENCY CLOSURE OF THE SCHOOL SO THAT PREMISES ARE UNAVAILABLE TO FIRST SPORTS, WE RESERVE THE RIGHT TO CLOSE THE CLUB. WE WILL BE UNABLE TO OFFER A FEE REDUCTION IN THESE CIRCUMSTANCES ALTHOUGH ALTERNATIVE SESSIONS WILL OFFERED FREE OF CHARGE. ALTERNATIVE EMERGENCY ACCOMMODATION WILL BE SOUGHT IF POSSIBLE.

LATENESS:

WE WILL ALLOW A MAXIMUM OF 15 MINUTES FOR COLLECTION. IF YOU ARRIVE FOR COLLECTION LATER THAN 15 MINUTES, THIS WILL INCUR AN ADDITIONAL LATENESS CHARGE OF £5 PER 10 MINUTES THEREAFTER.

REASONABLE LATENESS WILL NOT INCUR A FINE UNLESS THIS IS A REGULAR OCCURANCE.